



Performance and availability of the dedicated web-banking interfaces

**4th Quarter 2021**

As per the relevant European regulation (article 32(4) or the delegated regulation 2018/389 of 27 November 2017 supplementing Directive (EU) 2015/2366 of the European Parliament and of the Council with regard to regulatory technical standards for strong customer authentication and common and secure open standards of communication)

Performance and availability of the dedicated and web-banking interfaces

Oct 2021

AISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/10/2021	14698,51	18908,33	100,0	100,0	0	0
02/10/2021	12193,92	18592,55	100,0	100,0	0	0
03/10/2021	12288,41	19003,64	100,0	100,0	0	0
04/10/2021	13283,26	18940,7	100,0	98,71	0	18,58
05/10/2021	13677,44	18927,53	97,53	100,0	35,57	0
06/10/2021	14320,48	18921,95	96,78	97,89	46,37	30,38
07/10/2021	13546,47	19372,27	98,92	100,0	15,55	0
08/10/2021	13157,99	18991,99	100,0	100,0	0	0
09/10/2021	10885,82	19375,48	98,95	100,0	15,12	0
10/10/2021	11178,76	19189,3	100,0	100,0	0	0
11/10/2021	12597,56	20338,06	98,94	100,0	15,26	0
12/10/2021	11785,19	19785,55	98,92	100,0	15,55	0
13/10/2021	11068,63	20268,6	100,0	100,0	0	0
14/10/2021	8992,52	19986,94	100,0	100,0	0	0
15/10/2021	8428,04	19740,41	100,0	100,0	0	0
16/10/2021	7694,99	19404,4	100,0	100,0	0	0
17/10/2021	7800,3	19745,88	100,0	100,0	0	0
18/10/2021	8710,25	19836,55	100,0	100,0	0	0
19/10/2021	9144,52	19430,56	97,85	98,95	30,96	15,12
20/10/2021	9087,41	19666,14	98,93	100,0	15,41	0
21/10/2021	8289,68	19164,3	100,0	100,0	0	0
22/10/2021	8365,57	18611,14	98,92	100,0	15,55	0
23/10/2021	7573,93	18810,73	100,0	100,0	0	0
24/10/2021	7714,78	20378,65	100,0	100,0	0	0
25/10/2021	8747,84	18786,7	100,0	100,0	0	0
26/10/2021	9011,47	19086,99	100,0	100,0	0	0
27/10/2021	9546,81	19125,55	98,93	100,0	15,41	0
28/10/2021	8493,42	19917,26	100,0	100,0	0	0
29/10/2021	8958,49	19191,52	100,0	100,0	0	0
30/10/2021	8177,46	19078,57	100,0	100,0	0	0
31/10/2021	7756,41	19332,53	100,0	100,0	0	0

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Nov 2021

AISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/11/2021	7924,49	19306,55	100,0	100,0	0	0
02/11/2021	11123,22	19622,08	97,98	100,0	29,09	0
03/11/2021	9816,29	21139,3	98,97	100,0	14,83	0
04/11/2021	8846,18	21764,65	100,0	91,76	0	118,66
05/11/2021	8520,96	22285,15	100,0	93,82	0	88,99
06/11/2021	7797,08	22470,78	98,98	87,43	14,69	181,01
07/11/2021	8885,36	21919,18	100,0	97,14	0	41,18
08/11/2021	8411,8	20993,25	96,93	97,05	44,21	42,48
09/11/2021	9025,53	20990,49	98,95	91,78	15,12	118,37
10/11/2021	15002,92	24176,48	96,9	95,95	44,64	58,32
11/11/2021	8075,88	22666,01	100,0	100,0	0	0
12/11/2021	8287,94	23873,08	100,0	100,0	0	0
13/11/2021	7859,31	22934,9	100,0	100,0	0	0
14/11/2021	7485,03	21544,27	100,0	100,0	0	0
15/11/2021	8262,43	22470,08	100,0	100,0	0	0
16/11/2021	8653,28	22391,44	100,0	99,03	0	13,97
17/11/2021	9073,63	23085,5	100,0	100,0	0	0
18/11/2021	8555,64	22320,79	98,95	98,99	15,12	14,54
19/11/2021	8610,8	22210,2	100,0	100,0	0	0
20/11/2021	7520,9	22523,96	100,0	100,0	0	0
21/11/2021	7902,65	22671,15	100,0	100,0	0	0
22/11/2021	8647,78	23390,58	100,0	100,0	0	0
23/11/2021	8825,05	22828,94	96,87	100,0	45,07	0
24/11/2021	9235,34	22087,11	100,0	100,0	0	0
25/11/2021	8402,95	22681,43	100,0	100,0	0	0
26/11/2021	8434,16	22752,18	97,95	92,76	29,52	104,26
27/11/2021	7693,86	20855,14	100,0	92,88	0	102,53
28/11/2021	7517,66	21031,62	100,0	98,99	0	14,54
29/11/2021	8574,22	22380,4	100,0	100,0	0	0
30/11/2021	9487,02	22362,26	100,0	100,0	0	0

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Dec 2021

AISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/12/2021	9069,53	21510,16	100,0	100,0	0	0
02/12/2021	8463,66	21454,07	100,0	100,0	0	0
03/12/2021	8370,57	21352,04	100,0	100,0	0	0
04/12/2021	7504,58	20298,47	100,0	100,0	0	0
05/12/2021	7372,38	20260,03	100,0	100,0	0	0
06/12/2021	8313,91	21116,8	100,0	100,0	0	0
07/12/2021	9516,6	22005,62	100,0	100,0	0	0
08/12/2021	8553,54	20350,95	100,0	100,0	0	0
09/12/2021	7727,06	18045,41	97,91	98,98	30,1	14,69
10/12/2021	7167,09	17597,85	100,0	100,0	0	0
11/12/2021	6434,32	16808,27	100,0	100,0	0	0
12/12/2021	6648,9	16906,33	93,76	92,59	89,86	106,7
13/12/2021	7160,6	16810,24	97,92	100,0	29,95	0
14/12/2021	7478,99	16188,14	100,0	100,0	0	0
15/12/2021	7299,13	16044,46	100,0	100,0	0	0
16/12/2021	7102,79	17762,35	100,0	100,0	0	0
17/12/2021	7093,21	17273,78	100,0	100,0	0	0
18/12/2021	6579,38	17508,46	100,0	100,0	0	0
19/12/2021	6648,07	17691,3	100,0	100,0	0	0
20/12/2021	7331,04	18718,78	98,98	100,0	14,69	0
21/12/2021	7894,22	17577,89	100,0	100,0	0	0
22/12/2021	7373,16	17476,1	100,0	100,0	0	0
23/12/2021	7622,29	17255,48	100,0	98,02	0	28,51
24/12/2021	7449,56	17526,34	100,0	99,03	0	13,97
25/12/2021	6753,71	17406,32	100,0	100,0	0	0
26/12/2021	6744,53	17994,02	100,0	100,0	0	0
27/12/2021	7262,56	18279,91	100,0	100,0	0	0
28/12/2021	7037,3	16446,23	100,0	100,0	0	0
29/12/2021	6835,51	16433,23	99,0	100,0	14,4	0
30/12/2021	6687,08	16612,45	100,0	100,0	0	0
31/12/2021	6706,44	15979,53	100,0	100,0	0	0