



Performance and availability of the dedicated web-banking interfaces

**1st Quarter 2022**

As per the relevant European regulation (article 32(4) or the delegated regulation 2018/389 of 27 November 2017 supplementing Directive (EU) 2015/2366 of the European Parliament and of the Council with regard to regulatory technical standards for strong customer authentication and common and secure open standards of communication)

Performance and availability of the dedicated and web-banking interfaces

Jan 2022

AISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/01/2022	7374,28	16709,59	98,96	100,0	14,98	0
02/01/2022	6491,79	17110,01	100,0	100,0	0	0
03/01/2022	6987,86	18910,9	100,0	100,0	0	0
04/01/2022	6897,85	16800,74	98,97	100,0	14,83	0
05/01/2022	7426,41	17016,01	100,0	100,0	0	0
06/01/2022	6898,38	16808,05	98,96	100,0	14,98	0
07/01/2022	6698,64	16446,65	100,0	100,0	0	0
08/01/2022	5842,44	16557,09	100,0	100,0	0	0
09/01/2022	5942,27	16846,66	100,0	100,0	0	0
10/01/2022	6717,75	18307,6	100,0	100,0	0	0
11/01/2022	6586,31	16565,92	100,0	100,0	0	0
12/01/2022	5807,68	16549,95	100,0	98,91	0	15,7
13/01/2022	5577,6	16121,0	100,0	84,19	0	227,66
14/01/2022	5461,42	16102,79	100,0	100,0	0	0
15/01/2022	4761,92	16566,15	100,0	100,0	0	0
16/01/2022	4818,13	16239,54	100,0	100,0	0	0
17/01/2022	5597,79	17230,19	97,92	100,0	29,95	0
18/01/2022	6741,2	16271,49	100,0	100,0	0	0
19/01/2022	5253,9	16449,72	100,0	100,0	0	0
20/01/2022	5447,75	16532,32	100,0	100,0	0	0
21/01/2022	5269,4	16704,02	100,0	91,56	0	121,54
22/01/2022	4632,13	18039,59	100,0	100,0	0	0
23/01/2022	4867,05	17958,47	100,0	100,0	0	0
24/01/2022	5409,27	17492,36	98,97	100,0	14,83	0
25/01/2022	5711,35	16561,39	100,0	100,0	0	0
26/01/2022	5414,26	16828,9	100,0	100,0	0	0
27/01/2022	5984,34	17230,16	100,0	100,0	0	0
28/01/2022	5646,65	16764,18	98,95	100,0	15,12	0
29/01/2022	4858,77	16469,43	98,97	100,0	14,83	0
30/01/2022	5105,5	17099,85	100,0	100,0	0	0
31/01/2022	5653,51	18849,26	100,0	98,99	0	14,54

Performance and availability of the dedicated and web-banking interfaces

Jan 2022

PISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/01/2022	NA	NA	NA	NA	NA	NA
02/01/2022	NA	NA	NA	NA	NA	NA
03/01/2022	NA	NA	NA	NA	NA	NA
04/01/2022	NA	NA	NA	NA	NA	NA
05/01/2022	NA	NA	NA	NA	NA	NA
06/01/2022	NA	NA	NA	NA	NA	NA
07/01/2022	NA	NA	NA	NA	NA	NA
08/01/2022	NA	NA	NA	NA	NA	NA
09/01/2022	NA	NA	NA	NA	NA	NA
10/01/2022	NA	NA	NA	NA	NA	NA
11/01/2022	NA	NA	NA	NA	NA	NA
12/01/2022	NA	NA	NA	NA	NA	NA
13/01/2022	NA	NA	NA	NA	NA	NA
14/01/2022	NA	NA	NA	NA	NA	NA
15/01/2022	NA	NA	NA	NA	NA	NA
16/01/2022	NA	NA	NA	NA	NA	NA
17/01/2022	NA	18370,82	NA	100,0	NA	0
18/01/2022	NA	17157,77	NA	95,32	NA	67,39
19/01/2022	NA	16700,59	NA	91,07	NA	128,59
20/01/2022	NA	17174,62	NA	96,1	NA	56,16
21/01/2022	NA	NA	NA	NA	NA	NA
22/01/2022	NA	NA	NA	NA	NA	NA
23/01/2022	NA	NA	NA	NA	NA	NA
24/01/2022	NA	NA	NA	NA	NA	NA
25/01/2022	NA	NA	NA	NA	NA	NA
26/01/2022	NA	NA	NA	NA	NA	NA
27/01/2022	NA	NA	NA	NA	NA	NA
28/01/2022	NA	NA	NA	NA	NA	NA
29/01/2022	NA	NA	NA	NA	NA	NA
30/01/2022	NA	NA	NA	NA	NA	NA
31/01/2022	NA	NA	NA	NA	NA	NA

Performance and availability of the dedicated and web-banking interfaces

Feb 2022

AISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/02/2022	6187,58	17157,92	100,0	98,99	0	14,54
02/02/2022	5935,78	16475,77	100,0	91,68	0	119,81
03/02/2022	5679,54	16657,78	100,0	100,0	0	0
04/02/2022	5664,46	16921,88	100,0	100,0	0	0
05/02/2022	5015,65	16847,63	100,0	98,99	0	14,54
06/02/2022	5154,05	17095,13	100,0	100,0	0	0
07/02/2022	5433,52	18209,25	97,95	100,0	29,52	0
08/02/2022	6086,56	16341,5	100,0	100,0	0	0
09/02/2022	5503,7	17255,18	100,0	100,0	0	0
10/02/2022	5546,46	16099,37	100,0	100,0	0	0
11/02/2022	5764,57	16128,02	98,99	98,99	14,54	14,54
12/02/2022	4944,67	16111,25	100,0	100,0	0	0
13/02/2022	5081,74	15609,68	100,0	98,99	0	14,54
14/02/2022	5344,26	16140,07	98,98	100,0	14,69	0
15/02/2022	6164,29	15898,41	100,0	100,0	0	0
16/02/2022	5431,09	16438,76	100,0	100,0	0	0
17/02/2022	5122,22	16821,11	100,0	99,01	0	14,26
18/02/2022	5454,75	17507,25	100,0	100,0	0	0
19/02/2022	4719,22	17122,14	100,0	99,0	0	14,4
20/02/2022	4927,25	17193,32	100,0	100,0	0	0
21/02/2022	5286,7	16270,4	100,0	100,0	0	0
22/02/2022	5480,42	15967,78	98,95	100,0	15,12	0
23/02/2022	5600,86	15920,15	98,97	96,0	14,83	57,6
24/02/2022	5315,4	15668,58	100,0	97,93	0	29,81
25/02/2022	5254,64	15420,4	100,0	100,0	0	0
26/02/2022	4862,05	17040,09	100,0	100,0	0	0
27/02/2022	4740,05	16711,71	100,0	100,0	0	0
28/02/2022	5327,73	16024,38	98,99	100,0	14,54	0

Performance and availability of the dedicated and web-banking interfaces

Feb 2022

PISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/02/2022	NA	NA	NA	NA	NA	NA
02/02/2022	NA	NA	NA	NA	NA	NA
03/02/2022	NA	NA	NA	NA	NA	NA
04/02/2022	1112,96	NA	58,43	NA	598,61	NA
05/02/2022	924,31	NA	100,0	NA	0	NA
06/02/2022	925,19	NA	100,0	NA	0	NA
07/02/2022	1024,03	18942,94	100,0	100,0	0	0
08/02/2022	897,4	17811,55	100,0	100,0	0	0
09/02/2022	843,26	17173,53	100,0	100,0	0	0
10/02/2022	839,18	16853,15	100,0	100,0	0	0
11/02/2022	1040,14	17272,72	100,0	100,0	0	0
12/02/2022	1042,9	17246,34	100,0	100,0	0	0
13/02/2022	964,81	16995,16	100,0	99,02	0	14,11
14/02/2022	906,72	16766,91	100,0	100,0	0	0
15/02/2022	900,64	16974,38	100,0	100,0	0	0
16/02/2022	845,0	16662,43	100,0	100,0	0	0
17/02/2022	857,01	17429,45	100,0	100,0	0	0
18/02/2022	832,2	18264,68	100,0	100,0	0	0
19/02/2022	766,73	18087,69	100,0	99,01	0	14,26
20/02/2022	748,95	18060,59	100,0	100,0	0	0
21/02/2022	862,42	18151,45	98,96	100,0	14,98	0
22/02/2022	977,0	16273,57	100,0	100,0	0	0
23/02/2022	1074,64	16885,65	100,0	90,95	0	130,32
24/02/2022	994,14	16148,07	98,96	99,17	14,98	11,95
25/02/2022	947,17	16035,08	100,0	100,0	0	0
26/02/2022	855,11	17797,95	100,0	100,0	0	0
27/02/2022	815,14	17894,66	100,0	100,0	0	0
28/02/2022	877,25	17301,76	100,0	100,0	0	0

Performance and availability of the dedicated and web-banking interfaces

Mar 2022

AISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/03/2022	6095,32	16261,71	100,0	100,0	0	0
02/03/2022	5573,02	15215,4	100,0	100,0	0	0
03/03/2022	5417,77	15763,58	100,0	100,0	0	0
04/03/2022	5397,69	15091,15	100,0	100,0	0	0
05/03/2022	4561,99	15264,39	98,96	100,0	14,98	0
06/03/2022	4646,42	15370,5	100,0	100,0	0	0
07/03/2022	5373,73	15573,35	96,94	99,08	44,06	13,25
08/03/2022	5828,46	15635,67	100,0	100,0	0	0
09/03/2022	5695,74	16072,23	100,0	100,0	0	0
10/03/2022	5435,75	16079,73	98,97	100,0	14,83	0
11/03/2022	5750,1	17206,73	100,0	99,04	0	13,82
12/03/2022	4827,18	16453,68	100,0	100,0	0	0
13/03/2022	4739,14	16677,93	100,0	97,97	0	29,23
14/03/2022	5100,78	16747,51	100,0	95,89	0	59,18
15/03/2022	5526,82	15835,17	100,0	97,97	0	29,23
16/03/2022	5573,29	15626,81	100,0	97,97	0	29,23
17/03/2022	5373,47	16342,81	100,0	98,99	0	14,54
18/03/2022	4986,16	16404,51	95,21	97,91	68,98	30,1
19/03/2022	4708,95	15659,88	100,0	96,97	0	43,63
20/03/2022	4650,77	16148,03	100,0	97,99	0	28,94
21/03/2022	5011,4	16485,38	100,0	97,98	0	29,09
22/03/2022	5301,31	15969,48	100,0	96,94	0	44,06
23/03/2022	5473,24	15644,44	100,0	95,9	0	59,04
24/03/2022	5301,98	15455,82	96,87	97,95	45,07	29,52
25/03/2022	5833,42	15593,91	98,97	100,0	14,83	0
26/03/2022	4986,57	15730,09	100,0	100,0	0	0
27/03/2022	5057,57	15697,28	100,0	100,0	0	0
28/03/2022	5987,59	15502,28	100,0	100,0	0	0
29/03/2022	6260,96	16428,14	100,0	100,0	0	0
30/03/2022	6037,2	15958,93	100,0	100,0	0	0
31/03/2022	6082,87	16994,24	100,0	98,95	0	15,12

Performance and availability of the dedicated and web-banking interfaces

Mar 2022

PISP - Private & Business

Date	Response time Avg (ms)		Availability Rate (%)		Down time (min)	
	API	BFORBANK.com	API	BFORBANK.com	API	BFORBANK.com
01/03/2022	866,44	15668,22	100,0	99,02	0	14,11
02/03/2022	871,32	16372,84	100,0	100,0	0	0
03/03/2022	897,07	16150,13	100,0	100,0	0	0
04/03/2022	894,77	16135,33	100,0	100,0	0	0
05/03/2022	839,44	15709,26	100,0	99,1	0	12,96
06/03/2022	834,7	16155,31	100,0	100,0	0	0
07/03/2022	859,47	16842,88	100,0	99,07	0	13,39
08/03/2022	1023,56	16612,23	100,0	100,0	0	0
09/03/2022	1017,99	16568,99	100,0	100,0	0	0
10/03/2022	944,61	16407,06	98,96	100,0	14,98	0
11/03/2022	943,73	17241,64	100,0	100,0	0	0
12/03/2022	890,05	17187,81	100,0	100,0	0	0
13/03/2022	885,4	17340,11	100,0	99,0	0	14,4
14/03/2022	889,35	17056,39	100,0	93,85	0	88,56
15/03/2022	945,14	16897,27	98,96	100,0	14,98	0
16/03/2022	919,47	16737,12	100,0	100,0	0	0
17/03/2022	889,7	17035,72	100,0	100,0	0	0
18/03/2022	884,9	16880,29	100,0	100,0	0	0
19/03/2022	901,51	16567,79	100,0	100,0	0	0
20/03/2022	892,02	16509,0	98,96	99,01	14,98	14,26
21/03/2022	911,0	16439,12	100,0	100,0	0	0
22/03/2022	993,72	16979,59	100,0	100,0	0	0
23/03/2022	904,67	16692,39	100,0	98,05	0	28,08
24/03/2022	1017,38	16328,56	100,0	98,21	0	25,78
25/03/2022	1021,91	16177,37	100,0	100,0	0	0
26/03/2022	886,36	16630,27	100,0	100,0	0	0
27/03/2022	857,95	16214,22	100,0	100,0	0	0
28/03/2022	874,45	16257,14	100,0	100,0	0	0
29/03/2022	896,29	17216,47	98,93	100,0	15,41	0
30/03/2022	849,57	17349,97	98,91	100,0	15,7	0
31/03/2022	935,5	17900,98	100,0	98,97	0	14,83